

Privacy Policy for Checkerly

1. Introduction

We appreciate your interest in our mobile application "Checkerly" (hereinafter referred to as "App"). Protecting your personal data is very important to us. This privacy policy informs you about the nature, scope, and purpose of the collection and use of your data when using our app. The processing of your data always takes place in accordance with the General Data Protection Regulation (GDPR) and country-specific data protection regulations.

2. Data Controller

The data controller within the meaning of the GDPR is:

Checkerly e.U.

Address: Eisenstädterstraße 15, 7100 Neusiedl am See, Austria

Email: mathias.kugler@checkerly.eu

Phone: +43 660 3957009

3. Collection and Processing of Personal Data

We generally only collect and process personal data of our users to the extent necessary to provide a functional app and our content and services.

The collection and processing of personal data generally only takes place with the user's consent. An exception applies in cases where obtaining prior consent is not possible for practical reasons and the processing of the data is permitted by legal regulations.

3.1 Data Collected During Registration and Use of the User Account

When registering for a user account in the app, we collect the following data:

Email address

Password (encrypted)

Name (optional)

Location information (for matching users seeking checks with those offering them)

This data is used to set up and manage your user account, to provide app functions (e.g., facilitating check requests), and to communicate with you.

3.2 Data Collected During Use of the Services (Users Seeking Checks and Checkers)

For users seeking checks:

Product details (description, photos, videos of the item to be inspected)

Communication content with checkers (chat history)

Transaction data (agreed check fee, payment status)

Ratings and feedback about checkers

For checkers:

Specializations and availability

Check reports (photos, videos, descriptions of the inspection)

Communication content with users seeking checks (chat history)

Transaction data (agreed check fee, payout status)

Ratings and feedback from users seeking checks

This data is necessary to provide the matching service, ensure the quality of the checks, and enable payment processing.

3.3 Usage Data

Every time you use our app, information is automatically stored in server log files, which your browser automatically transmits to us. This includes:

IP address

Date and time of access

Name of the accessed file

Amount of data transferred

Notification of successful retrieval

Browser type and version

Operating system used

Referrer URL (the previously visited page)

This data is used for the technical operation and optimization of the app, ensuring system security, and for statistical analysis. This data is not combined with other data sources.

3.4 Payment Data

Payment processing is handled by an external payment service provider. We do not store any complete payment data, such as credit card numbers. We only store reference numbers or tokens that allow us to link transactions to specific accounts. The data privacy policies of the respective payment service provider apply.

4. Legal Basis for Data Processing

Your personal data is processed on the following legal bases:

Consent (Art. 6(1)(a) GDPR): To the extent that we obtain your consent for specific data processing activities.

Performance of a contract (Art. 6(1)(b) GDPR): To the extent that processing is necessary for the performance of a contract to which you are a party or in order to take steps at your request prior to entering into a contract.

Legal obligation (Art. 6(1)(c) GDPR): To the extent that processing is necessary for compliance with a legal obligation to which we are subject (e.g., tax-related retention obligations).

Legitimate interests (Art. 6(1)(f) GDPR): To the extent that processing is necessary for the purposes of our or a third party's legitimate interests, unless your interests, fundamental rights and freedoms outweigh those interests (e.g., for the improvement of our app, or to ensure security).

5. Disclosure of Data to Third Parties

We do not generally disclose your personal data to third parties, unless this is necessary for the performance of a contract, you have given your consent, or a legal obligation requires such disclosure. Within the context of app usage, data is exchanged between users and inspectors, to the extent necessary for the provision of the inspection service (e.g., contact details, product details). We also use external service providers for hosting, payment processing, and analytics, who are strictly bound by our instructions within the framework of data processing agreements.

6. Data Retention Period

We store personal data only as long as necessary to fulfill the purposes for which it was collected or as required by law (e.g., commercial and tax law retention obligations). After the purpose for which the data was collected ceases to apply or after the expiration of these retention periods, the corresponding data will be routinely deleted or blocked.

7. Your rights as a data subject

You have the right to request information about the personal data we store about you at any time (Art. 15 GDPR).

Furthermore, you have the right to rectification (Art. 16 GDPR), erasure (Art. 17 GDPR) or restriction of processing (Art. 18 GDPR) of your data.

You may object to the processing of your data (Art. 21 GDPR) and have the right to data portability (Art. 20 GDPR). If the processing is based on your consent, you may revoke this consent at any time with effect for the future.

To exercise your rights, you may contact the data controller named in section 2 at any time. You also have the right to lodge a complaint with a supervisory authority if you believe that the processing of your personal data violates the GDPR (Art. 77 GDPR). The competent supervisory authority is the one in the state where you reside or the one responsible for us.

8. Changes to this Privacy Policy

We reserve the right to adapt this Privacy Policy to ensure that it always complies with current legal requirements or to reflect changes to our services, e.g., when introducing new services. The new Privacy Policy will then apply to your next visit.

Date: October 3, 2025